

Servicing Loans Sold in the SBA 7(a) Secondary Market

Mid-America Lenders Conference

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BNY Mellon, Colson Services



SBA 7(a) Loans That Can Not be Sold

- Revolving loans
- ARC loans
- Loans with outstanding upfront SBA guaranty fees
- Loans that are not Fully Disbursed at the time of sale
- Loans that are not Current at the time of sale

Loan Sale Participants

Lender

Decision maker

- Initiates the process
 - Increased earnings
 - Liquidity
 - Increased Capital
- Selects loans to sell
- Evaluates and awards bids
- Negotiates the sale

Loan servicer

- Retains Form 750 servicing responsibilities
- Forwards payments on sold portions to FTA on Form 1502
- Requests approval for payment modifications
- Provides FTA with prepayment notices

Broker Dealer / Investor / Registered Holder

- Determines pricing based on loan characteristics
 - Standardized Bid Sheet available on https://colsonservices.bnymellon.com
 - Required Info
 - Preferred Info (leads to more informed pricing decisions)
 - Bid Info
- Gives lender premium or par bid
- Assists with sale documentation

Secondary Market Loans Profile

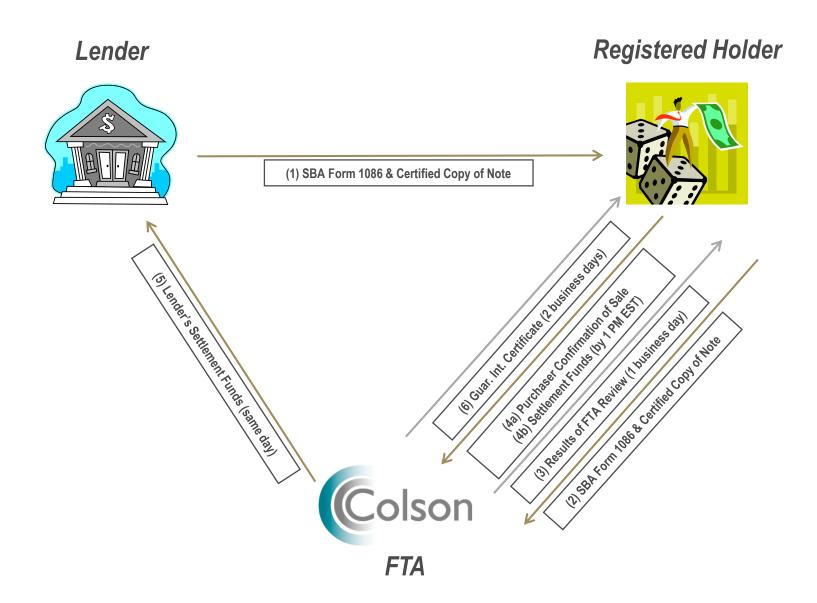
Common Characteristics	Measure
Newly disbursed Loans	Loan seasoning affects bid prices based on increased prepayment risk
 Variable rate loans Calendar Quarter Adjust – Prime Rate No caps or floors 	 98% of loans sold 96% of variable rate loans 0 SBA LIBOR pools formed since 8/2015 Caps or floors affect bid prices based on SBA
	pooling parameters
Longer term (> 10 Years)	14 years - average loan term
Monthly Borrower Payments	99% of loans sold

Loan Sale Participants

Fiscal Transfer Agent – Colson Services Corp.

- Facilitates settlement
- Processes settlement funds and records Registered Holders
- Collects secondary market payments from lenders on SBA Form 1502
- Tracks loan payments to ensure agreement
- Remits payments to investors
- Forwards servicing requests between lenders & investors
- Notifies SBA monthly of delinquent loans
- Handles SBA and lender repurchases
- Facilitates pool formations on behalf of SBA approved Pool Assemblers
- Facilitates certificate transfers between Registered Holders

SBA 7(a) Loan Settlement Process



SBA Note Legends / Certifications

- Guaranteed portion of this note has been transferred to a registered holder for value
- True and Certified copy of the original
 - Must be accompanied by original signature or equivalent electronic signature

Interest Rate Requirements for an SBA Note – Variable Rate Loans

- SOP 50 10 5(I), Subpart B, Chapter 3, Paragraph IV, F
 - Identification of the rate being used as the base rate
 - The publication in which the designated base rate appears regularly
 - The permanent percentage spread to be added to the base rate
 - The initial interest rate of the loan (from disbursement to first adjustment)
 - The date of the first rate adjustment
 - The frequency of rate adjustment
- Missing elements will require the written agreement of the borrower (i.e. modification)

Secondary Market Settlement Documentation

Servicing Actions	SBA Approval
Increase Ioan amount or SBA's Guaranty Percentage	$\sqrt{}$
Decrease loan amount or SBA's Guaranty Percentage	$\sqrt{}$
Transfer, sell or pledge more than 90% of loan	$\sqrt{}$

• SBA Approval may consist of either written correspondence or verified E-Tran update.

Secondary Market Volumes

As of 3/22/2019

Fixed Rate Loans

Avg Price: 106.39514%

Avg Guar. Principal: \$480,803.56

Variable Rate Loans

Avg Price: 108.86333%

Avg Guar. Principal: \$557,781.01



Purchase Price		Settled Guaranteed	Premium Earned	Premium Earned	Sale Price Paid
Range	Number Of Loans	Principal	By SBA	By Lender	By Purchaser
< 100	2	\$1,263,002.65	\$0.00	(\$30,671.18)	\$1,232,331.47
100 - 101	22	\$14,840,374.29	\$0.00	\$44,347.85	\$14,884,722.14
101.1 - 102	16	\$10,333,174.75	\$0.00	\$121,373.64	\$10,454,548.39
102.1 - 103	20	\$10,133,095.04	\$0.00	\$257,502.25	\$10,390,597.29
103.1 - 104	68	\$53,294,559.13	\$0.00	\$1,875,355.25	\$55,169,914.38
104.1 - 105	121	\$125,200,517.98	\$0.00	\$5,763,997.12	\$130,964,515.10
105.1 - 106	296	\$277,666,901.01	\$0.00	\$15,467,205.25	\$293,134,106.26
106.1 - 107	614	\$516,401,837.20	\$0.00	\$33,592,099.81	\$549,993,937.01
107.1 - 108	795	\$585,074,446.97	\$0.00	\$43,834,002.77	\$628,908,449.74
108.1 - 109	1109	\$581,543,357.70	\$0.00	\$49,271,774.34	\$630,815,132.04
109.1 - 110	1481	\$542,139,708.94	\$0.00	\$51,653,258.76	\$593,792,967.70
110.1 - 111	906	\$313,508,622.37	\$541,973.63	\$31,892,839.55	\$345,943,435.55
111.1 - 112	265	\$132,034,746.18	\$954,344.37	\$14,157,820.05	\$147,146,910.60
112.1 - 113	176	\$105,898,139.91	\$1,281,849.65	\$11,871,664.19	\$119,051,653.75
113.1 - 114	142	\$91,014,737.94	\$1,615,242.08	\$10,716,716.25	\$103,346,696.27
114.1 - 115	101	\$52,500,876.74	\$1,112,514.57	\$6,362,602.42	\$59,975,993.73
115.1 - 116	4	\$1,179,304.70	\$29,782.28	\$147,712.76	\$1,356,799.74
116.1 - 117	1	\$106,160.42	\$3,216.66	\$13,832.70	\$123,209.78
TOTALS:	6,139	\$3,414,133,563.92	\$5,538,923.24	\$277,013,433.78	\$3,696,685,920.94

Colson Services Corp., SBA Fiscal Transfer Agent

Secondary Market Program Fees

Description	Amount	Collection Method
FTA Loan Settlement Fee	\$75	Broker Dealer / Investor / Registered Holder pays FTA.
SBA Premium Fee	½ of Purchase Price > 110	Fee calculated by FTA and withheld from settlement proceeds wire to lender.
SBA Annual Service Fee	Varied (See next slide)	Fee calculated by FTA and withheld from the secondary market pass-through interest. Lenders do not remit separately.
FTA Servicing Fee	12.5 basis points fee or 14.5 basis points fee	Fee calculated by FTA and withheld from the secondary market pass-through interest. Lenders do not remit separately.

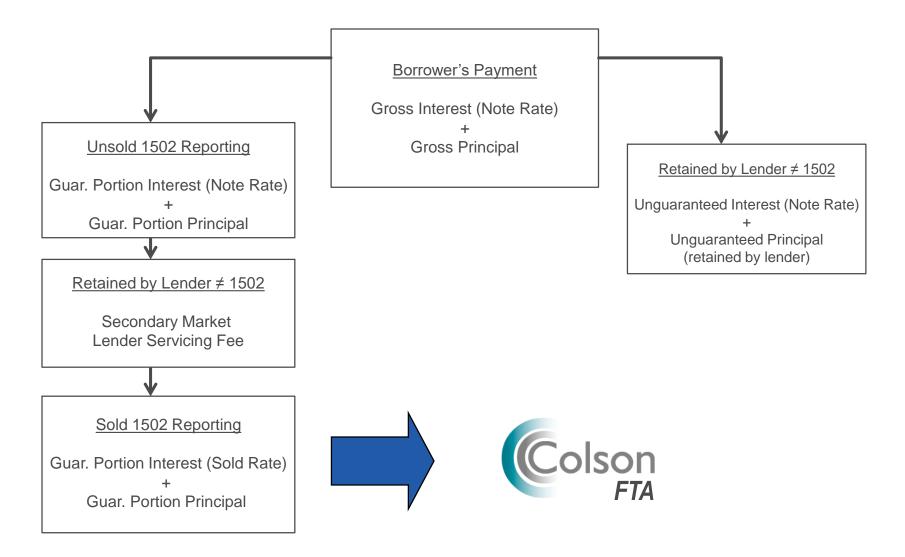
SBA Annual Service Fee

	SBA Annual Service Fee	7(a) Loans	Approved
Rate	Description	Effective	End
.55%	55 basis points (.0055)	10/01/2017	-
.546%	54.6 basis points (.00546)	10/01/2016	09/30/2017
.473%	47.3 basis points (.00473)	10/01/2015	09/30/2016
.519%	51.9 basis points (.00519)	10/01/2014	09/30/2015
.52%	52 basis points (.0052)	10/01/2013	09/30/2014
.55%	55 basis points (.0055)	10/01/2008	09/30/2013
.494%	49.4 basis points (.00494)	10/01/2007	09/30/2008
.55%	55 basis points (.0055)	10/01/2006	09/30/2007
.545%	54.5 basis points (.00545)	10/01/2005	09/30/2006
.50%	50 basis points (.0050)	10/01/2004	09/30/2005
.36%	36 basis points (.0036)	04/05/2004	09/30/2004
.25%	25 basis points (.0025)	10/01/2002	04/04/2004
.25%	25 basis points (.0025)	Fee set at the time of S	TAR Program approval
.50%	50 basis points (.0050)	10/12/1995	09/30/2002

Authorized Fee Relief

SBA	Annual Service Fee	7(a) Loans App	roved	Condition
Rate	Description	Effective	End	
0%	Zero basis points	10/01/2018	-	Operating concern is in rural area or HUBZone as determined by SBA AND Gross Approval Amount ≤ \$150,000
0%	Zero basis points	10/01/2013	09/30/2016	Gross Approval Amount ≤ \$150,000 (single loan or within 90 days of companion 7(a) loan(s) <u>AND</u> gross aggregate ≤ \$150,000)

Secondary Market Payment Total to FTA - Guar. Portion Pymt



				What IF	SBA Loai	12345	567890 W	/as A??	?						
U.S. SMALL BU	SINESS ADMIN	NISTRATION									Guaranty Loa	n Status &	Lender Rer	nittance Form	<u> </u>
	Check box if le	ender informa	ation ref	lects changes						F				ary market payme	
								400 14 1 0		0		reported is	s a late pay	ment or prepaym	nent
Lender's Name:		Main Street E	Bank			Lender's S	Street Address:	123 Main Street		L D					
Lender's City, S	State, Zip:	Anytown, DC	20000			Lender's C	Contact Person:	Joe Banker							
Contact Person	'e Dhone No:	202-555-555	5 v 192			Contact D	erson's Fax No:	202 555 5550		Month End:	4/30/2018	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \			
Contact r 61301	15 FIIOIIE IVO.	202-333-333	J X 123			Contact F	JISUII S I AA INU.	202-333-3330		Wolldi Liid.	1/00/2010	<u></u>			
		Next		Amt Disbursed	Amount				Total to FTA					Guar. Portion	Remittance
SBA	Lender	Installment		this Period	Undisbursed	Interest			Guar. Portion	Interest Pe		# of	Calendar	Closing	Penalty
GP Number	Loan Number	Due Date	(4 - 9)	on Total Loan	on Total Loan	Rate	Interest	Principal	Pymt or Fee	From	То	Days	Basis	Balance	(if any)
1234567890	ABC123	05/10/18				6.75%	1,074.91	1,244.43	87.59	03/10/18	04/10/18	31	365	186,255.57	
Non-Seconda	ary Loan (Unso	old); Subject	to 55 Ba	asis Point Fee											
1234567890	ABC123	05/10/18				5.75%	915.67	1,244.43	2,160.10	03/10/18	04/10/18	31	365	186,255.57	'
Sold Secon	dary Loan; Le	nder retainin	a 1% Se	ervicina Fee											
	•			9					ļ						
1234567890		05/10/18				6.75%	520.12	0.00	42.38	03/10/18		15	365	187,500.00	
1234567890	ABC123	05/10/18				5.75%	472.60	1,244.43	1,717.03	03/25/18	04/10/18	16	365	186,255.57	
Sold Sec	condary Loan;	Settlement E	ffective	03/25/18											
1234567890	ABC123	05/10/18				5.75%	649.83	0.00	649.83	03/10/18	04/01/18	22	365	187,500.00	
1234567890	ABC123	05/10/18				6.00%	277.40	1,244.43	1,521.83	04/01/18	04/10/18	9	365	186,255.57	
Sold Secon	ndary Loan; Int	terest Rate C	hange o	on 04/01/18											
14	Informatio	n Classificat	ion: Co	nfidential -									> B	NY MELI	ON -
14	miormatio	r Glassilical	Юп. СО	muentiai									D.	N I IVIELI	ON

Secondary Market Data Accuracy Reports

Report	Frequency	Method	Target Population
Discrepancy Letter	Monthly	Auto fax	Secondary Market loans with guaranteed closing balance and/or interest paid to date discrepancies between lender and FTA records.
Late Remittance Penalty Letters	Monthly	Mail	Secondary market payments remitted late by lender*.

^{*} Late remittance penalties are <u>lender</u> fees for non-compliance of SBA Form 1086 payment remittance guidelines

Borrower Late Payments

SBA Form 1086, Paragraph 6, b. :

"With the <u>exception of prepayments</u> pursuant to Paragraph 15 of this Agreement, payments received **other than as regularly scheduled in the previous month** must be remitted by Lender to FTA within two (2) business days of receipt of collected funds."

- Separate SBA Form 1502 required
 - SBA SOP 50 57, Chapter 4, Paragraph A, 1.a: "Funds from payments received on loans in regular servicing status must first be applied to interest accrued to the date the payment was received;"

Secondary Market Remittance Adjustments

- Lender remittance adjustments (i.e. reallocations, refund requests) should be sent to Colson's Client Service Team at info@colsonservices.com
 - Lenders should <u>never</u> reverse payments by reporting negative numbers on SBA Form 1502
- Secondary market questions may also be made at:

877-245-6159

Lender Inquiries - Call Option 2

Investor Inquiries – Call Option 3

Secondary Market Payment Modifications

- Lender may approve one payment deferment for up to three consecutive months without obtaining prior approval from registered holder
 - Lender must notify FTA of any such deferral
- No change in repayment terms other than the initial deferment may be made by the lender or SBA without the prior written consent of the registered holder through the FTA
 - Registered holders have up to 30 days to respond to all requests. Lack of response will be considered a denial.

Servicing Actions 7(a) Secondary Market Lender Matrix *

Servicing Requests Sent to FTA	Requires Prior Investor Approval	Requires Prior SBA Approval
Increase loan amount or SBA's Guaranty Percentage	\checkmark	$\sqrt{}$
Decrease Ioan amount or SBA's Guaranty Percentage	$\sqrt{}$	
Change the monthly payment amount (excludes annual amortization)	\checkmark	
Change the adjustment period	\checkmark	
Change the payment due date (excludes change within the same month)	\checkmark	
Change Interest Accrual Method within SBA Form 1086 guidelines	$\sqrt{}$	
Emergency Purchase from Secondary Market		$\sqrt{}$
Determination of involuntary prepayment / subsidy recoupment fee		$\sqrt{}$
Transfer, sell or pledge more than 90% of loan		$\sqrt{}$
Terminate SBA guaranty <u>prior to</u> submission of Guaranty Purchase Demand Kit	\checkmark	
Extend Maturity prior to stated maturity date for loans in Regular Servicing	$\sqrt{}$	
Change interest rate <u>within loan program guidelines</u> (includes change to Secondary Market Lender Servicing Fee)	\checkmark	

^{*} Lender is responsible for E-Tran Updates or SBA Notifications required by SBA Loan Program Requirements.

Servicing Actions 7(a) Secondary Market Lender Matrix *

Servicing Requests Sent to FTA	Requires Prior Investor Approval	Requires Prior SBA Approval
Change Obligor's address or legal trade name of business		
Transfer loan into liquidation status	\checkmark	
Change a loan to PIF status	$\sqrt{}$	
Defer Payments (beyond written notice of SBA Form 1086 unilateral authority)	$\sqrt{}$	
Accept prepayments (subsidy recoupment fee may apply)	10 Business Day Notice	

No FTA Notification Required
Release Borrower or Guarantor
Assumption of loan with release of original Borrower / Guarantor
Assumption of loan without release of original Borrower / Guarantor
Add a Guarantor to the loan
Subordinate / release lien
Release / substitute collateral

* Lender is responsible for E-Tran Updates or SBA Notifications required by SBA Loan Program Requirements.

Servicemembers Civil Relief Act

To qualify for forgiveness of interest in excess of 6%, Lender must provide FTA:

- Written Notice
- Copy of military orders
- Proof servicemember small business borrower qualifies as either:
 - Individual obligor
 - Sole proprietorship
 - Married partnership
 - "Materially affected" by the servicemember's military service
- SBA Servicing Office Acknowledgement or approval
- 1. FTA will request final approval from SBA OFA.
- 2. Lender must confirm end of military service.

Secondary Market Payoff Processing

- Lender is required to provide ten (10) business days notification to the FTA for secondary market prepayments
 - Notifications can be forwarded to <u>10daynotice@colsonservices.com</u>. The auto response should be retained by lender.
 - The 10 business day notification is valid for 30 calendar days from the prepayment date.
 - The 10 business day notice must include: SBA loan number and borrower name; prepayment date; principal amount being prepaid; the accrued interest due the FTA as of the prepayment date.
- Lender is required to provide a prepayment certification that the prepayment funds are either the borrower's own funds or funds borrowed by borrower pursuant to a separate transaction
 - The prepayment certification form does not satisfy the 10 business day notification requirement and should only be used when the lender transmits to the FTA the Registered Holder's pro rata share of the payoff.
 - Separate 1502 is required. Interest is due to the latter of the 10th business day or the date of the wire received by FTA.

Coming Soon! LoanLIST 3.0

Features to Include:

- Portfolio audits
- Expanded history detail
- Lender and FTA balances
- Shared 1502 Dashboard access

SBA Loan Number	6027095004							
Note Date	70879	CSC Bank No.	885C	CSC Loan No.	00003			
	05/13/2013 Settlement Date		07/16/2015	Certificate Face Amount	\$70,515.85			
	Prime Gross Ra	Gross Rate	7.75000%	Calendar Basis	ACT/365			
Rate Spread	2.75000%	Lender Service Fee	1.00000%	Maturity Date	05/13/2023			
Frequency of Rate Adjustment	Quarterly	SBA Ongoing Service Fee	0.55000%	Payment Frequency	Monthly			
Date of First Rate Adjustment	07/01/2013	FTA Fee	0.12500%	Prepay Notice	No			
Cap	0.00000%	Originator Fee	0.00000%	Loan Status	Current			
Floor	0.00000%	Registered Holder Rate	6.07500%	Paid in Full Status Date				

Payment Number	Purch	Bank		Received		Guar. Portion Principal		Lender Interest Period From	Lender Interest Period To	Number		FTA Interest Period From	FTA Interest Period To			Lender Guar. Portion Closing Balance	FTA Guar. Portion Closing Balance
30	70879	885C	00003	06/29/2018	\$383.26	\$530.94	\$914.20	05/17/2018	06/28/2018	42	365	05/17/2018	06/28/2018	42	365	\$50,711.56	\$50,711.56

